



Business-to-Business

Demand Generation

4th Annual Summit 2007



Discover new advanced tactics in:

- ▶ B-to-B Search Marketing
- ▶ Marketing to the Fortune 500
- ▶ White Papers, Webinars & **Podcasts**
- Viral Videos & Contests
- Web 2.0 for B-to-B
- Closed Loop Measurement

The MarketingSherpa Lead Gen Summit helped me get a better

understanding of RSS, blogs, SEM,

▶ Lead Management

Your choice of two locations:



Boston Seaport Oct 15-16 (Monday, Tuesday) Limit 230 attendees*



San Francisco Oct 29-30 (Monday, Tuesday) Limit 320 attendees*

Philip Corbet, IBM - WW Teleweb

Visionary **Sponsor:**



* Note: Early reservations are strongly recommended. MarketingSherpa Summits usually sell out two or more weeks prior to the event. No last-minute tickets will be available.

email marketing tactics, PR and Web marketing. By showing real-life examples of these elements in action, the Case Studies were particularly helpful to me."



All New Agenda for 2007:*

MONDAY (Boston Oct. 15, San Francisco Oct. 29)

7:30-9:00 am- Networking Breakfast

9:00-9:15 am - MarketingSherpa Welcome

Research Data on the Top 5 Challenges for **B-to-B Demand Generation Marketers**

Discover where the biggest opportunities for positive change are in B-to-B marketing in 2007. Based on data from more than 1,000 real-life marketers.



Presented by: Sean Donahue Senior Editor B-to-B Marketing, MarketingSherpa Inc.

9:15-9:45 am - Case Study

Critical Market Research *Before* You Launch a New Demand Generation Campaign

Do you know why the marketplace says "No" to your sales reps? Is your brand awareness too low? Do prospects understand the ROI? Learn how to research prospects' "no" points so your marketing can counteract the problem.

Presented by:



Scott Gillum Senior Vice President, MarketBridge



Bappa Choudhury, Vice President. Siemens Medical

9:45-10:15 am - Case Study

PPC Search Campaign Landing Page Design, Testing & Measurement for B-to-B Demand Generation

After keyword selection, your landing page is the most critical factor in a PPC search campaign's success. But measuring test results can be tough due to low-volume clicks, multiple decision makers and long sales cycles. Learn how one marketer tested and improved PPC landing page results.



Presented by: Angela Tucci VP Marketing, Indicative Software

10:30-11:00 am - Case Study

Global B-to-B Search Marketing: How Adobe **Conducts Multinational Campaigns**

A must-attend if you have prospects outside the USA. Topics covered: regional search engines, translating copy and keywords, and how cultural differences affect search results.

Presented by:



Anne Wadia Senior Marketing Manager, Adobe Systems



Ed Kim CEO, Red Bricks Media

11:00-11:30 am - Expert Session

Contextual PPC Ads for B-to-B Marketers: How Contextual PPC Differs from Search PPC

Contextual ads (i.e. services such as Google AdWords) can be very powerful for content offers, such as webinars and white papers. However, just because you buy contextual ad clicks from search engines doesn't mean you should use the same keywords, copy and bidding strategies that you do for regular paid search ads.



Presented by: **David Szetela** CEO. Clix Marketing

11:30-12:00 pm - Expert Session

How to Integrate Salesforce & Other CRM Systems into Google Search Marketing

How does Google's recently announced alliance with CRM systems such as Salesforce affect your campaigns? Get hands-on tips in this session featuring real-life B-to-B campaign screenshots and integration notes.



Presented by: **Todd Miechiels** Internet Marketing Consultant, Todd Miechiels Inc.

^{*}Note: Although all speakers and topics have been formally confirmed, this agenda is subject to change without notice. We'll be sure to post any changes on our continually updated official Show Site at http://DemandGenSummit2007.MarketingSherpa.com

4th Annual Summit 2007

12:00-12:20 pm - Research Results

Research into White Papers, Webinars, Podcasts and Your Prospects

Hear the results of an ongoing study into what business prospects really think of your content offerings. Includes data charts and research-based advice on easy high-impact changes you can make to your campaigns to improve results.





Presented by:

Stefan TornquistResearch Director, MarketingSherpa Inc.

12:20-1:50 pm - Networking Lunch

Featuring Roundtable Discussion Groups for Search, Email, Small Budget/Low Budget, global marketing, blogging & podcasting, and other topics TBA.

1:50-2:20 pm- Case Study

Lessons Learned: How Oracle Created Content-Heavy Target Market Microsites

Rather than making one site fit all, Oracle's testing microsites for each specific interest group. Content includes blogs, forums and third party research. Does it work? Find out.



Presented by:

Ken Pulverman

Senior Director, Digital Marketing
Strategy & Analytics,
Oracle Corporation

2:30-3:00 pm - Expert Session

WRITING

WHITE

PAPERS

How to Invent White Papers That Prospects Adore

Are your white paper titles compelling enough to attract the attention they deserve? Which white papers work best in syndication? Which do C-level execs prefer? Which topics tend

to go "viral" within a prospect's organization?

Presented by:

Michael Stelzner

Book Author, Writing White Papers: How to Capture Readers and Keep Them Engaged 3:00-3:30 pm- Case Study

Blogging, Podcasting, Speaking Gigs, & Book Authorship: How to Generate Leads and Measure ROI as an Authority

Which type of content produces the best leads? Do you have to be in all media, or can you focus on just one? Real-life lessons learned by a business services marketer who has tested a variety of "authority building" platforms for demand generation.





Presented by:

Brian Carroll

Book Author, Lead Generation for the Complex Sale and blogger, 'B2B Lead Generation Blog'

3:30-4:00 pm - Case Study

How Agilent Technologies Used Surveys to Improve Email Newsletters Read by 250,000 Execs in 7 Languages

Inspirational session on how to use a survey to increase satisfaction scores (not to mention open and click rates) for your email newsletter. Includes regional differences in the types of content business execs want, and tips on customizing a newsletter to suit each recipient's particular interests.



Presented by:

Bryan Thompson, eMarketing Manager, Agilent Technologies Inc.

4:00-4:30 pm - Case Study

Viral Videos: How to Generate & Measure New Leads

Get the behind-the-scenes story of how an award-winning, B-to-B video campaign was created and went viral online. Most importantly, discover how campaign results were accurately tracked and how results compared to white papers, webinars, blogs and other more standard lead gen campaigns to the same audience.



Presented by:

Pam O'Neal

Director of Marketing Communications, NetQos Inc.

continued >>



Agenda continued

4:30-5:00 pm - Case Study

How to Promote Your B-to-B Lead Generation Contest so It Goes Viral

No matter how clever and compelling, lead gen offers almost never go viral on their own. You have to seed your campaign with mentions across the Web. Learn how one team wielded a wide variety of hotlinks, PR mentions, and Web 2.0 tactics to get the word out. This viral campaign is a MarketingSherpa award winner.



Presented by:

Denise Sparks

Director Demand Generation, Exeros Inc.



5:15-7:00 pm Networking Cocktail Party

TUESDAY (Boston Oct. 16, San Francisco Oct. 30)

7:30-9:00 am- Networking Breakfast

9:00-9:30 am - Case Study

How to Market to C-Level Decision Makers in the Fortune 500

The Fortune 500 C-Suite are the most-targeted execs in America. How can your campaign break through the clutter (not to mention past the gatekeeper)? Find out how a real-life marketer cracked the challenge. Case Study includes strategy, creative samples and results metrics.

Presented by in Boston:



Erin McAllister Director Digital Strategy and Marketing, Unisys



Niharika ShahDirector
Strategy Practice,
imc2



Presented by in San Francisco:

Michael Janis

SVP, Global Sales and Marketing,
The Hackett Group

9:30-10:00 am - Expert Session

Influencing the Industry Influencers: What to Know – and Who to Know – to Win Business with the Fortune 500

Word of mouth is consistently voted – by the prospects themselves – as the most important way they find out about vendors. However, for Fortune 500 companies that word may not come from within the organization. Turns out attorneys, industry analysts, and top consultants may be the most important "prospects" your marketing has to impress. Discover how.



Presented by:

Kevin YoungSVP Marketing Operations,
LandAmerica Financial Group Inc.

10:00-10:30 am - Research

New Research: How to Increase Reseller & Dealer Loyalty and Improve Your Channel Marketing Results

Do you sell via VARs, distributors, dealers, and other third parties? Then you have to optimize your marketing not just for the marketplace, but also to the channel itself. New useful data will help you plan your channel strategy for 2008.



Presented by:

Tim CurranPresident,

Global Technology Distribution Council

10:45-11:15 am - Case Study

Demand Generation & Account Penetration: How EMC Starts New Conversations with Big Customers

Are your cross-selling/upselling efforts as strong as they could be? How about your internal-client evangelism efforts? Use this Case Study as your jumping-off point to brainstorm new ways you can get more sales from your best prospects – your current customers.



Presented by:
Liz Thibeault
Senior Marketing Programs Manager,
EMC Corporation

Boston Seaport Oct 15-16 San Francisco Oct 29-30

11:15-11:45 pm - Expert Session

B-to-B Demand Generation Programs in Asia Pacific: What Works, What Doesn't - Lessons **Learned from Novell**

Hands-on advice and insider tips from a US marketer who just spent 18 months in the field, revamping lead generation programs across the Asia Pacific, including Japan, Greater China, Korea, and India.



Presented by: **David Bebko** VP Marketing Strategy & Planning,

11:45-12:15 pm - Research

New Research: How to Market to Small Business Leads (SMBs) via Web 2.0

Hear the results of research conducted summer 2007 into SMB attitudes toward blogs, Wikis, podcasts, social media, forums, and other Web 2.0 tactics. Should be useful when planning your budget for 2008.



Presented by: Stu Richards CEO. Bredin Business Information Inc.

12:15-1:30 pm - Networking Lunch

Featuring Roundtable Discussion Groups for Search, Email, Small Budget/Low Budget, global marketing, blogging & podcasting, and other topics TBA.

1:30-2:00 pm - Research

New Research: Lead Response Management - How Much Time Do You Have Before Web-**Generated Leads Go Cold?**

Are your newly generated leads sitting on the table for too long before someone contacts them? University-backed research being conducted this summer reveals how long is too long, and, more specifically, when a web-generated lead is the most "hot" and likely to be converted. Optimum response time will be broken down by offer type (white paper vs. webinar, etc.) and by industry.



Presented by: **Dave Elkington** CEO InsideSales.com

2:00-2:30 pm - Case Study

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How to Create Lead Management Systems, Nurturing Tactics & Closed Loop **Measurement from the Ground Up**

If your lead management systems need an overhaul, don't despair. More than 50% of B-to-B marketers report the same problem. A real-life marketer will share his toughest lessons learned in the lead systems overhaul battle. Includes tips on creating a one-glance dashboard, winning over the sales department, picking vendors to create a closed-loop system, and convincing corporate to pay for it all.

Presented by:

Bill Rozier

VP Global Marketing, Ciena Corporation



2:45-3:45 pm - Interactive Panel

Lead Management Systems, Lead Nurturing & Campaign Measurement

Congratulations, your marketing just produced a new lead! Now, what's next? This panel of real-life marketers will reveal behind-thescenes tips for selecting lead management technology; tying backend systems together; knowing when and how to nurture particular leads; getting equal feedback from the sales department; and measuring campaign results during long sales cycles over multiple marketing channels.

Panel Members:



Michele McMahon VP OnDemand Operations, Procuri Inc.



Jennifer Jurgens VP Client Services, MarketNet Services, LLC.

Ginger Stegmier

LeanLogistics Sales & Marketing Boston - Only





Gwen Avery Senior Marketer, **TELUS**



Anita O'Malley Marketing Director, Innovativ Inc. Boston-Only

Patrick Hart Director Field Marketing, SAP Canada Inc. San Francisco - Only



3:45-4:30 pm - Open Floor Interactive Q&A Session

Ask Your Biggest Unanswered Questions

In this final 2.0-style session, you become the panel as audience members can ask any B-to-B marketing question they want ... as well as volunteering to answer your fellow attendees' questions. If there's a topic or marketing challenge the Summit's left unaddressed, here's your chance to get answers from your peers.



Past Attendees Include:

Abacus Solutions LLC
Acquirex
Active Ingredients
ActiveConversion.com
Adobe Systems, Inc.
ADP Retirement Services
Allianz Global Risk US
Alvarion, Inc.
Applied Biosystems
Apolied Industrial Technologies

Apriso Corporation Armstrong World Industries Astoria Software

Astoria Software
Attenex
Autodesk
Avocent
BAO
BEA Systems
BuildSite LLC
Business OnLin

Business OnLine Captaris Caterpillar Inc.

Centric Software Check Point Software Technologies

Cisco Systems
Citrix Online
ClearGauge
CMP Technology
CNET Networks

Comergent Technologies Inc.

Convio Cornerstone Communications DataFlux

Demandbase, Inc.

DigitalGrit, inc
Dow Pharmaceutical Sciences

Dupont eFax - j2 Global Communications

Elastic Path Software

Eloqua EmailLabs

Embarcadero Technologies

EMC Corporation Emerson Process Management

Enviance
Epicor
ESRI
Exact Target
Exeros, Inc.
Extended Presence
F5 Netwroks
Fargo Electronics
Fortify Software

FreedomVOICE Systems Freeze.com Frontline Systems Genius Inc. GlobeXplorer Goodmail Systems Guidewire Software Inc.

Guidewire Software Inc. HelpSystems Inc. Hewlett-Packard Co.

Hitachi Data Systems IBM

IBM Software Instill Interwoven Intuit

Juniper Networks Kamelio KeyMark Inc. KnowledgeStorm

LANDesk Software

Leopard

LifeSize Communications Lombardi Software

Made2Manage Systems Inc. Marketo Marketo Inc.

MarkMonitor Massini Group Matrikon Inc.

Maxim Integrated Products McKesson Corporation Mentor Graphics Meridian Systems Metia

Minco MRO Software MVPCollaborative NeoScale Systems

NetIQ Netli

NetLine Corporation

NetPro NetSimplicity

New Century Mortgage Nicholson Kovak Inc.

Nokia Omniture ON24 Opsware Optimost

Panasonic System Solutions

Company of America PayCycle Pearson & Co Pilot Softwarre Planview Inc. Quovadx Radisys Corporation

Radisys Corporation Rainmaker Systems RBS Interactive Reactr.com Rhino Marketing SafeNet Inc. Salesforce.com SearchMar Inc.

Sendmail Inc Sony Electronics - Business

Speakeasy Spelling Communications Sun Microsystems SunGard AvantGard

Sybase Symbol

Symbol Technologies Inc. Symmetricom

Tektronic Inc.
Telelogic

TeleNet Marketing Solutions

The Lead Dogs The Online 401(k) Thunderhead Ltd. UnitedHealth Group

Vmware Voxify

Webmarketing123.com Witness Systems

Yesmail

About MarketingSherpa

MarketingSherpa is a research firm publishing award-winning Case Studies, Benchmark Guides and know-how materials for the marketing profession. 237,000 marketing executives read MarketingSherpa every week.

Praised by The Economist, Harvard Business School's Working Knowledge Site and Entrepreneur.com among others, MarketingSherpa conducts research into what's working in marketing (and what's not).

Networking



4 Ways to Network with Your B-to-B Marketing Peers

#1. Networking Breakfasts - Come early, informal networking begins over bagels and coffee at 7:30 am Monday and Tuesday.

#2. Networking Lunches - Featuring Roundtable Discussions with Experts on: Search Marketing, Email Marketing, Global/Multinational Campaigns, Tight-Budget Marketing, and Blogging & Podcasting.

#3. Networking Cocktails - Monday Night, Drinks and Hors d'ouvres Included.

#4. Best-of-Breed B-to-B Marketing Services & Suppliers:

During breaks, take a stroll around the Summit lobby to meet best-of-breed services to help you improve your campaigns, including:

Visionary Sponsor (Both Coasts): Tabletop Exhibitors:

CDC MarketFirst Active Conversion

Compendium Software

Boston Trendsetter Sponsor:KnowledgeStorm

Eloqua HubSpot Market2Lead Marketo

San Francisco Trendsetter Sponsor:

Vtrenz, a Silverpop Company

Nowspeed Offermatica ON24

Innovator Sponsor (Both Coasts):

NetLine Corp

Solution Publishing The Lead Dogs Zoom Information Inc.



Demand Generation

4th Annual Summit 2007

Risk-Free Reservation Form

Hurry: Tickets will sell out!

YES! I want to improve my demand generation		Reservation Options:			
	ment systems by using the newest		Price	#Tickets	Total
	B Summit Ticket includes two essions, networking breakfasts,	☐ Boston – Oct. 15-16	\$1495		
	e cocktail party with hundreds of	☐ San Francisco – Oct. 29-30	\$1495		
my B-to-B marketing pee	rs.			TOTAL	
Ticket reserved for:					
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Name #2	Title	Summits in the future!			
Email		499 Main Street, Warren, RI 02885 phone: 877.895.1717 • fax: 401.247.1255			
Name #3	 Title	http://2007DemandGenSu			om
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Email		SharonH@Mark			,-,000



Boston Seaport

Oct 15-16, 2007 Monday-Tuesday

Seaport Hotel, 200 Seaport Boulevard, Boston, MA 02210 • (617) 385-4000

Discounted Reservation: Deadline September 14, 2007 www.seaportboston.com • Discount Code: MARK07



San Francisco

Oct 29-30, 2007 Monday-Tuesday

The Westin San Francisco Market Street, 50 Third Street San Francisco, CA 94103 • (415) 974-6400

Discounted Reservation: Deadline September 28, 2007 www.SFdiscount.MarketingSherpa.com